

HIM 230 Computer Systems & Applications in HIM

Instructor Info:

Name: Darnez Pope, MSHI, RHIA

Office: Academic Complex, 411E

Office Phone: 270-745-6561

Email: Darnez.pope@wku.edu

Credit Hours: 3 semester hours (1 hour lecture; 2 hours lab)

Prerequisites: HIM 100 and CSCI 145 or CS 145

Contact Information:

The *best* way to contact me is either through email at darnez.pope@wku.edu or scheduling a virtual meeting. If contacting me by email, I will make every effort to respond within 24 hours during the week and 48 hours during the weekend.

Course Communication Tools:

- Email (Use the following format when emailing the instructor---Subject: HIM 230-Your Name-Topic)
- Blackboard Collaborate (aka Bb Collaborate or Web Meeting) **OR** Zoom
- Phone

Course Description: Exploration of computer systems for health information management, with emphasis on the electronic health record. Various HIM software applications will be utilized.

Course Requirements: Assignments will be made utilizing the American Health Information Management Association's (AHIMA) Body of Knowledge (BoK) and the AHIMA Virtual Lab (VLab); **AHIMA student membership is required to complete the VLab assignments.** Membership information can be obtained at www.ahima.org and the cost is \$49.00.

Required Software: Internet access via cable, broadband, or DSL is recommended. These options provide access to the course much faster and allow for smoother viewing of online content. Some VLab assignments will have specific browser requirements (for example IE9 or higher).

Required Textbook: Health Information Management Technology: An Applied Approach, Nanette B. Sayles and Leslie L. Gordon, 6th Edition or Health Information Management: Concepts, Principles, and Practice, Pamela Oachs and Amy Watters, 6th Edition are Highly Recommended. No Textbook Required.

Evaluation: The final course grade will be calculated as follows:

Assignments 100%

The final course grade will be determined by the percentage of achieved points accumulated from assignments, examinations, and/or tests in relation to possible points.

Various assignments will include all or either:

- Completing Poll Everywhere assignments
- Completing **VLab lab** assignments (Various VLab Assignments)
- Completing **Non-VLab** lab assignments (Back-End Speech Recognition (BESR))
- Discussion/Blogging assignments
- Reading assigned article(s) from AHIMA Body of Knowledge (BoK)
- Completing tests/quizzes

Students are expected to submit assignments, and/or tests/quizzes by the due date. There will be no time extensions or extra credit. If not received by the due date, a grade of 0 will be posted for the missing assignment(s).

Should you experience technical problems with Blackboard, please contact the **WKU Helpdesk at 270-745-7000**. Please do not wait until close to deadlines to complete graded work. Should technical issues occur, there may not be enough turnaround time to allow student to complete graded work.

The following grading system will be used:

90% - 100%	A
80% - 89%	B
70% - 79%	C
60% - 69%	D
59% and below	F

Instructional Methods: Lecture
Demonstration
Computer Applications

Schedule Note: Class and exam schedules are subject to change according to class progress.

Attendance Policy: Students are expected to access Blackboard weekly to view course; this course is completely online.

End of Course Date: Monday, 05/02/2022 at/before 11:59pm CST

Student Learning Outcomes:

At the conclusion of this course, the student should be able to meet the specific 2018 AHIMA Baccalaureate Degree Knowledge Clusters for this course at the taxonomic level.

Title IX Misconduct/Assault Statement:

Western Kentucky University (WKU) is committed to supporting faculty, staff and students by upholding WKU's Title IX Sexual Misconduct/Assault Policy (#0.2070) at <https://wku.edu/eoo/documents/titleix/wkutitleixpolicyandgrievanceprocedure.pdf> and Discrimination and Harassment Policy (#0.2040) at https://wku.edu/policies/hr_policies/2040_discrimination_harassment_policy.pdf.

Under these policies, discrimination, harassment and/or sexual misconduct based on sex/gender are prohibited. If you experience an incident of sex/gender-based discrimination, harassment and/or sexual misconduct, you are encouraged to report it to the Title IX Coordinator, Andrea Anderson, 270-745-5398 or Title IX Investigators, Michael Crowe, 270-745-5429 or Joshua Hayes, 270-745-5121.

Please note that while you may report an incident of sex/gender based discrimination, harassment and/or sexual misconduct to a faculty member, WKU faculty are "Responsible Employees" of the University and MUST report what you share to WKU's Title IX Coordinator or Title IX Investigator. If you would like to speak with someone who may be able to afford you confidentiality, you may contact WKU's Counseling and Testing Center at 270-745-3159.

Disability Accommodations:

In compliance with University policy, students with disabilities who require academic and/or auxiliary accommodations for this course must contact the Student Accessibility Resource Center located in Downing Student Union, 1074. The phone number is 270.745.5004(270.745.5121 V/TDD) or email at sarc@wku.edu.

Please do not request accommodations directly from the professor or instructor without a letter of accommodation (LOA) from The Student Accessibility Resource Center.

Once disability services/accommodations have been granted and initiated, please contact me with any questions or concerns. Also, if you believe that you are not receiving the disability services to which you are entitled, please address this concern with me immediately so discussion and/or adjustments can occur.

Syllabus Changes: Subject to change.

Suggested Course Schedule

WEEK	DATE	TOPIC
1	TBD	<ul style="list-style-type: none"> Purchase AHIMA Membership Course Orientation
2	TBD	<ul style="list-style-type: none"> Lab Activity: Back-End Speech Discussion (D1.)
3	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
4	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity Discussion 2 (D2.)
5	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
6	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity Discussion 3 (D3.)
7	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
8	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity Discussion 4 (D4.)
9	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
10	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity Discussion 5 (D5.)
11	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
12	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity Discussion 6 (D6.)
13	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
14	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity Discussion 7 (D7.)
15	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity
16	TBD	<ul style="list-style-type: none"> AHIMA VLab Activity End of Course

NOTE:

The end of course date is on/by May 2, 2022, Monday, 11:59pm CST. Earning a college degree is a full-time job. In general, it is recommended that a student study 3-hours per credit hour per week. HIM 230 is a 3-credit hour course. Thus, in order to perform well in this course, it is expected that you devote 9 hours of study time per week to this course. If you are devoting less than 9 hours of study time per week to this course and not earning the grade you desire you might reconsider your study habits and management of time. The table below provides a college student earning 15 credit hours (or any amount of credit hours) an idea of how to manage time per week.

Weekly Activities Time (hours)	Time (hours)
Attending Class (15 credit hours)	15
Study Time (3 credit hours/credit hour)	45
Rest/Sleep (8 hours)	56
Cooking/Eating/Shower/Etc. (3 hours/day)	21
Socializing/Exercising/Relaxing/TV/Etc. (2 hours/day)	14
Free Time (Work or Something Else)	17
Total Hours Per Week	168

2018 CAHIIM Baccalaureate Degree Curriculum Requirements

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain I: Data Structure, Content, and Info Governance		
5	I.1. Compare diverse stakeholder perspectives through the delivery of health care services.	Stakeholders, External Forces, Internal Forces	HIM 230- D1. Explain how a biometric device is utilized for patient identification (Be sure to include a specific biometric device). D2. Explain how a medical device is utilized to communicate information among various HIOs and personnel (Be sure to include a specific medical device). EDCO Solcom EDMS: Navigating the EDMS: Scavenger Hunt. MEDITECH Expanse: Patient Care Services (Acute). MEDITECH Expanse: Physician Care Manager (Acute). MEDITECH Expanse: Clinical Chart Review (Ambulatory). MEDITECH Expanse: Registering a Patient (Ambulatory). MEDITECH Expanse: Clinical Documentation (Ambulatory). MEDITECH Expanse: Patient Identity Management (Ambulatory). Tableau: Acquiring Data from Online Resources. Tableau: Coding Productivity.
4	I.2. Analyze strategies for the management of information.	IG Strategies, Policy Strategies, Organizational Strategies	HIM 230- dchono: Authentication, Sign and Lock. EDCO Solcom EDMS: Navigating the EDMS: Scavenger Hunt EDCO Solcom EDMS: Data Abstracting EDCO Solcom EDMS: Redacting PHI MEDITECH Expanse: Deficiency Analysis (Acute) MEDITECH Expanse: Delinquency Reporting (Acute) MEDITECH Expanse: Revenue Cycle Management (Acute) MEDITECH Expanse: Registering a Patient (Ambulatory) MEDITECH Expanse: Clinical Documentation (Ambulatory) Nuance Clintegrity: Getting Started Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: Physician Query Nuance Clintegrity: Present on Admission Designations

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain I: Data Structure, Content, and Info Governance		
5	I.3. Evaluate policies and strategies to achieve data integrity.	Data Governance, DM Software, Technology and Tools, Data Standards, Data Integrity Policies and Strategies, Data Reporting	HIM 230- dchono: Navigating the dchono EHR-Dashboard dchono: Registering a Patient dchono: Navigating the dchono EHR-Schedule dchono: Navigating the dchono EHR-Clinical dchono: Navigating the dchono EHR-Patients MEDITECH Expanse: Deficiency Analysis (Acute) MEDITECH Expanse: Delinquency Reporting (Acute). MEDITECH Expanse: Clinical Chart Review (Ambulatory). MEDITECH Expanse: Registering a Patient (Ambulatory). MEDITECH Expanse: Clinical Documentation (Ambulatory). MEDITECH Expanse: Patient Identity Management (Ambulatory). Nuance Clintegrity: Getting Started Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: Physician Query Nuance Clintegrity: Present on Admissions Designations D3. Provide copy & paste of article https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5373750/ Which data quality management model characteristics apply to this policy? Why?
5	I.4. Recommend compliance of health record content across the health system.	Health Records Requirements, Health Records and the Continuum of Care, General Requirements (Promoting Interoperability)	HIM 230- dchono: Navigating the dchono EHR-Dashboard dchono: Registering a Patient dchono: Navigating the dchono EHR-Schedule dchono: Navigating the dchono EHR-Clinical dchono: Navigating the dchono EHR-Patients EDCO Solcom EDMS: Navigating the EDMS: Scavenger Hunt EDCO Solcom EDMS: Data Abstracting EDCO Solcom EDMS: Redacting PHI MEDITECH Expanse: Patient Care Services (Acute) MEDITECH Expanse: Physician Care Manager (Acute) MEDITECH Expanse: Deficiency Analysis (Acute) MEDITECH Expanse: Registering a Patient (Ambulatory) MEDITECH Expanse: Clinical Documentation (Ambulatory) MEDITECH Expanse: Patient Identity Management (Ambulatory) Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Physician Query Nuance Clintegrity: Present of Admissions Designations

HIM 230 Syllabus

Computer Systems and Applications in HIM

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain I: Data Structure, Content, and Info Governance		
3	I.5 Utilize classification systems, clinical vocabularies, and nomenclatures.	Types of Health Info Data Structures	HIM 230- drchrono: Navigating the drchrono EHR-Clinical MEDITECH Expense: Clinical Documentation (Ambulatory) Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Encoder References Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present of Admissions Designations
5	I.6. Evaluate data dictionaries & data sets for compliance with government standards.	Data and Database Management, Standards and Compliance (Data Interchange Standards, standardization, Resolving Duplicate MPis, Accreditation standards, Data Set Standards), Strategies & Analytics	HIM 230- EDCO Solcom EDMS: Navigating the EDMS: Scavenger Hunt EDCO Solcom EDMS: Data Abstracting MEDITECH Expense: ROI (Acute) MEDITECH Expense: Patient Identity Management (Ambulatory) Tableau: Acquiring Data from Online Resources Tableau: Data Mining and Analysis

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain II. Information Protection: Access, Use, Disclosure, Privacy, and Security		
5	II.1. Recommend privacy strategies for health information.	Privacy Standards & Regulation, Privacy Mgmt	HIM 230- drchrono: Authentication, Sign and Lock EDCO Solcom EDMS: Redacting PHI MEDITECH Expense: ROI (Acute) MEDITECH Expense: Clinical Documentation (Ambulatory) MEDITECH Expense: Processing ROI Requests (Ambulatory)
5	II.2. Recommend security strategies for health information.	Security Standards & Regulation, Security Mgmt, Security Risk Analysis	HIM 230- drchrono: Authentication, Sign and Lock EDCO Solcom EDMS: Redacting PHI MEDITECH Expense: Clinical Documentation (Ambulatory)
4	II.3. Analyze compliance requirements throughout the health information life cycle.	Health Info Life Cycle, Standards	HIM 230- EDCO Solcom EDMS: Data Abstracting EDCO Solcom EDMS: Redacting PHI MEDITECH Expense: ROI (Acute) MEDITECH Expense: Deficiency Analysis (Acute) MEDITECH Expense: Delinquent Reporting (Acute) MEDITECH Expense: Patient Identity Management (Ambulatory) Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admission Designations

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain III. Informatics, Analytics, and Data Use		
4	III.1. Examine health informatics concepts for the management of health information.	Utilization of Technology, Systems Development Life Cycle, Clinical Informatics in the Delivery of Healthcare	HIM 230- drchrono: Navigating drchrono EHR - Dashboard drchrono: Registering a Patient drchrono: Navigating drchrono EHR - Schedule drchrono: Navigating drchrono EHR - Clinical drchrono: Navigating drchrono EHR - Patients drchrono: Authentication, Sign and Lock MEDITECH Expense: Patient Care Services (Acute) MEDITECH Expense: Physician Care Manager (Acute) MEDITECH Expense: ROI (Acute) MEDITECH Expense: Deficiency Analysis (Acute) MEDITECH Expense: Delinquency Reporting (Acute) MEDITECH Expense: Revenue Cycle Management (Acute) MEDITECH Expense: Clinical Documentation (Ambulatory) MEDITECH Expense: Patient Identity Management (Ambulatory) MEDITECH Expense: Processing Release of Information Requests (Ambulatory) Nuance Clintegrity: Physician Query D4: Sam has a medical condition which requires the need of an adaptive keyboard; Sam submits a keyboard request to the HIM supervisor; research adaptive keyboard types and evaluate three keyboards and select which one you recommend along with justifying your recommendation. D5: Analyze LANS, WANS, VLANS, and VPNs. Compare the similarities and differences between the networks. D6: Analyze web-based systems: telehealth, patient portals, PHRs, and....Compare the similarities and differences between the web-based systems.

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Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain III. Informatics, Analytics, and Data Use		
4	III.2. Analyze technologies for health information management.	Data Analysis	HIM 230- dichrono: Navigating dichrono EHR - Dashboard dichrono: Registering a Patient dichrono: Navigating dichrono EHR - Schedule dichrono: Navigating dichrono EHR - Clinical dichrono: Navigating dichrono EHR - Patients dichrono: Authentication, Sign and Lock EDCO Solcom EDMS: Navigating the EDMS: Scavenger Hunt EDCO Solcom EDMS: Data Abstracting EDCO Solcom EDMS: Redacting PHI MEDITECH Expense: Getting Started MEDITECH Expense: Patient Care Services (Acute) MEDITECH Expense: Physician Care Manager (Acute) MEDITECH Expense: ROI (Acute) MEDITECH Expense: Deficiency Analysis (Acute) MEDITECH Expense: Delinquency Reporting (Acute) MEDITECH Expense: Revenue Cycle Management (Acute) MEDITECH Expense: Clinical Chart Review (Ambulatory) MEDITECH Expense: Registering a Patient (Ambulatory) MEDITECH Expense: Clinical Documentation (Ambulatory) MEDITECH Expense: Patient Identity Management (Ambulatory) Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD Patient Coding Scenarios Nuance Clintegrity: Encoder References Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admissions Designations Tableau: DRGs Tableau: Acquiring Data from Online Resources Tableau: Data Mining and Analysis Tableau: Coding Productivity Tableau: Fraud and Abuse Tableau: Strategic Planning and Enterprise Wide Decision Support D4: Sam has a medical condition which requires the need of an adaptive keyboard; Sam submits a keyboard request to the HIM supervisor; research adaptive keyboard types and evaluate three keyboards and select which one you recommend along with justifying your recommendation. D7: For the rural hospital described in Real Case T1.2 describe the steps it should take to select a new vendor for its EHR providing at least two examples for each of the steps.

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain III. Informatics, Analytics, and Data Use		
5	III.3. Interpret statistics for health services.	Statistical Data Analysis	HIM 230- MEDITECH Expense: Deficiency Analysis (Acute) MEDITECH Expense: Delinquency Reporting (Acute) MEDITECH Expense: Revenue Cycle Management (Acute)
4	III.4. Examine health care findings with data visualizations.	Data Tools and Standards, Data Interpretation and Presentation	HIM 230- Tableau: DRGs Tableau: Acquiring Data from Online Resources Tableau: Data Mining and Analysis Tableau: Coding Productivity Tableau: Fraud and Abuse Tableau: Strategic Planning and Enterprise Wide Decision-Support
5	III.6. Manage data within a database management system.	Database Management	HIM 230- EDCO Solcom EDMS: Data Abstracting MEDITECH Expense: Patient Care Services (Acute) MEDITECH Expense: Deficiency Analysis (Acute) MEDITECH Expense: Delinquency Reporting (Acute) MEDITECH Expense: Revenue Cycle Management (Acute) MEDITECH Expense: Patient Identity Management (Ambulatory)
	Domain III. Informatics, Analytics, and Data Use		
3	III.7. Identify standards for exchange of health information.	Information Exchange, Standards, HI Systems	HIM 230- EDCO Solcom EDMS: Data Abstracting EDCO Solcom EDMS: Redacting PHI MEDITECH Expense: ROI (Acute)

HIM 230 Syllabus
Computer Systems and Applications in HIM

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain IV. Revenue Cycle Management		
5	IV.1. Evaluate assignment of diagnostic and procedural codes and groupings in accordance with official guidelines.	Official Coding Guidelines (NCCI edits, UHDDS and other data sets), Coding Compliance, Validation, and Audits	HIM 230- Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Encoder References Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admission Designations Tableau: DRGs
5	IV.2. Manage components of the revenue cycle.	Reimbursement Across the Healthcare Continuum, Revenue Management Life Cycle, Coding Compliance and QI (Coding audits, queries, CDI, Fraud detection), Case Mix	HIM 230- MEDITECH Expand: Revenue Cycle Management (Acute) Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Encoder References Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admissions Designations Tableau: Coding Productivity
5	IV.3. Evaluate compliance with regulatory requirements and reimbursement methodologies.	Reimbursement Models, Reimbursement Methods, Coding Validation	HIM 230- MEDITECH Expand: Revenue Cycle Management (Acute) Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Encoder References Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admissions Designations Fraud and Abuse-Tableau

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain V. Health Law & Compliance		
5	V.1. Comply with legal processes impacting health information.	Laws and Legal System, Legal Consideration for Health Settings, The Legal Health Record	HIM 230- EDCO Solcom EDMS: Redacting PHI MEDITECH Expand: ROI (Acute) MEDITECH Expand: Processing Release of Information Requests (Ambulatory)
5	V.2. Evaluate compliance external forces.	Organizational Compliance (Accreditation, licensing, and Certification; HIPAA), External Compliance	HIM 230- EDCO Solcom EDMS: Redacting PHI MEDITECH Expand: Patient Care Services (Acute) MEDITECH Expand: Physician Care Manager (Acute) MEDITECH Expand: Processing Release of Information Requests (Ambulatory) Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Encoder References Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admission Designations
4	V.3. Analyze components of risk management as related to a health organization.	Quality Improvement (Credentialing, Peer Review, HAC), Risk Management	HIM 230- EDCO Solcom EDMS: Redacting PHI MEDITECH Expand: ROI (Acute) MEDITECH Expand: Deficiency Analysis (Acute) MEDITECH Expand: Patient Identity Management (Ambulatory) MEDITECH Expand: Processing Release of Information Requests (Ambulatory) Nuance Clintegrity: Physician Query Tableau: Fraud and Abuse

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain V. Health Law & Compliance		
4	V.4. Analyze the impact of policy on health.	Impact of Policy on Health (Governmental policy-making process, healthcare delivery of ACOs and medical homes, Public Health Initiatives, Effects of population health initiatives on exchange of HI, Effects of state and federal P4P on quality and content of record documentation (core measures, MACRA)	HIM 230- EDCO Solcom EDMS: Redacting PHI MEDITECH Expand: Patient Care Services (Acute) MEDITECH Expand: Physician Care Manager (Acute) MEDITECH Expand: ROI (Acute) Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admission Designations D3: Provide copy & paste of article https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5373750/ Which data quality management model characteristics apply to this policy? Why?

HIM 230 Syllabus
Computer Systems and Applications in HIM

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain VI. Organizational Management & Leadership		
4	VI.1. Facilitate fundamental leadership skills.	Leadership Skills, Personal Leadership Skills, Team Leadership	HIM 230- Real Case 11.2 Q. For the rural hospital described in Real Case 11.2 describe the steps it should take to select a new vendor for its EHR providing at least two examples for each of the steps.
5	VI.4. Leverage data-driven performance improvement techniques for decision making.	HR Management, Workforce Calculations and Statistics, Performance Standards, Employee/Staff Development, Labor Regulations, Tools and Techniques (Lean, Six Sigma, Benchmarking, Labor Analytics), Improvement and Impact Areas (Health IT, EHR, Workflow, Performance measures, disease management, case management, critical paths, customer satisfaction, safety initiatives)	HIM 230- MEDITECH Expense: Patient Identity Management (Ambulatory) Tableau: Strategic Planning and Enterprise Wide Decision Making
4	VI.6. Examine behaviors that embrace cultural diversity.	Diversity Topics, Managing Cultural Diversity	HIM 230- MEDITECH Expense: Revenue Cycle Management (Acute)
5	VI.7. Assess ethical standards of practice.	Ethical Issues and Standards, Compliance Strategies	HIM 230- MEDITECH Expense: Processing Release of Information Requests (Ambulatory) Nuance Clintegrity: Encoder Tutorial Nuance Clintegrity: ICD-10 Lab Nuance Clintegrity: ICD-10 Patient Coding Scenarios Nuance Clintegrity: Encoder Preferences Nuance Clintegrity: Physician Query Nuance Clintegrity: Assigning MS-DRGs Nuance Clintegrity: Present on Admission Designations

Taxonomy	2018 CAHIIM Curricula Competencies	Guidance	Assignments
	Domain VI. Organizational Management & Leadership		
4	VI.8. Facilitate consumer engagement activities.	Consumer Engagement	HIM 230- dichrono: Registering a Patient dichrono: Navigation dichrono EHR-Patients