



SYLLABUS

(Fall 2024)

Course: CIT 370 Telecommunications I

Faculty: Ismail Abumuhfouz

Course Catalog Description

Overview of modern networking systems, including networking fundamentals, local area networks, routing addressing, wide-area networks, remote access, and security. Emphasis on applied technology used in organizational settings.

Topics and Objectives

The objectives of this course are to learn how to learn the fundamental building blocks that form a modern network, such as protocols, media, topologies, and hardware. The courses provide in-depth coverage of the most important concepts in contemporary networking, such as TCP/IP, Ethernet, wireless transmission, virtual networks, security, and troubleshooting.

Upon completion of this course, students will be able to:

- Learn how to select the best network design, hardware, and software for your environment.
- Develop skills to build a network and maintain, upgrade, troubleshoot, and manage an existing network.
- Finally, be well-prepared to pass CompTIA's Network+ N10-007 certification exam.

Specific topic coverage includes:

- | | |
|--|--------------------------------------|
| • Introduction to Networking | • Virtualization and Cloud Computing |
| • Network Infrastructure and Documentation | • Subnets and VLANs |
| • Addressing on Networks | • Network Risk Management |
| • Network Protocols and Routing | • Security in Network Design |
| • Network Cabling | • Network Performance and Recovery |
| • Wireless Networking | • Wide Area Networks |

Welcome!

Welcome to CIT 370 Telecommunications I. My name is Ismail Abumuhfouz, and I am anticipating a rewarding, fun experience for all of us with the primary focus being that you have an opportunity to learn about the basics of telecommunications.

Class Location/Times

- **This class is delivered in online class**

Class Expectations

- Students are expected to have access to reliable Internet connections. The class is available at the following websites:
<https://blackboard.wku.edu>
<https://w3.testout.com/>
- Students are expected to read the scheduled week topics/materials from Monday to Sunday.
- Students are expected to answer their weekly assignments on time. No excuse, please.

Required Material(s)-

PLEASE DO NOT WAIT TO LONG TO OBTAIN THESE MATERIALS!

Software: (Required)

- Test Out: NETWORK PRO by TestOut.
 - Publisher: Test Out - ISBN: 9781935080435 – Online Access Only.
 - You can purchase this through the Bookstore or TestOut website. Once you purchase it, then join the class by searching for the instructor's name:

Ismail Abumuhfouz

Then, make sure that you choose the following course:

CIT 370 Telecommunications I Fall 2024

In case you need help with that, watch the following [video](#).

Instructor Information

Name: Ismail Abumuhfouz

Email: ismail.abumuhfouz@wku.edu

Office Phone: 270-745-3653

My office hours: Send me an email to setup a zoom meeting

Electronic Communication

The best way to communicate in this class is through email:

- All communications should be done through your WKU email. No personal email, please.
- For a prompt response, type the **CIT 370** in the subject line of the email. E-mail labeled in this manner receives higher priority.
- I check my email several times a day during the weekdays, give me at most 48 hours to respond to your email.
- Note that if you try to contact me late on Friday, you will likely not get a response until late Sunday or Monday.
- Class announcements other than those published on the class schedule are done through email, please check your email regularly! YOU are responsible for all emails sent to your university account. Check your email often!

Assignments & Point Values

Your grade for this course will be determined according to the following scheme:

Activities	Points Possible
Assignments	25%
Weekly Exams	25%
Midterm	25%
Final Exam	25%
Discussion (Extra)	Up to 5%

The grading scale that will be used is:

- A = 90 – 100%
- B = 80 – 89%
- C = 70– 79%
- D = 60– 69%
- F = 00 – 59%

Please see the Course Master Schedule in the Start Here section of Blackboard for more details.

Please be sure to review your grades right away; **corrections will not be made more than seven days after the initial grade is posted.**

Academic Dates

To determine important academic dates such as the last day to drop with a W, or the final exam schedule, please see http://www.wku.edu/registrar/academic_calendars/

Activities

There are four major activities in this course. A brief explanation of each activity is as follows:

- Assignments – You will complete assigned reading and Labs.
- Complete weekly exams over chapters read.
- A proctored midterm exam during the semester.
- Final Exam – The proctored final exams will be administered as scheduled by the university.

Final Exams

All CIT exams must be **proctored**. The final exam will be in the classroom during the final exam week.

As the final exam is an assessment and not a learning activity, correct answers are not provided. However, if you wish to review your exam, it will be made available to you. However, as with other on-campus final exams, you must know that student review can only be accomplished on-campus (Bowling Green), in a proctored environment, during a full term (fall and spring) following that of the exam's administration. This step is necessary to protect the integrity of the exam.

Also, since the final exam is an assessment, your score will likely be lower than you have previously experienced with the learning activities. Therefore, after completing the exam, your overall average will likely go down, not up. This means you need to be sure and complete all of the learning activities as assigned in order to have a very high average before taking the final.

Attendance Policy

Because this is a hybrid course, you are expected to show up for the class on Thursday and use the rest of the week to answer most of the class assignments online. I strongly encourage you to remain actively involved in this course. Some suggestions for doing this are:

- 1) check your WKU email and Blackboard regularly for course announcements and information.
- 2) stay abreast of all due dates as they are added to the course schedule on Blackboard.

- 3) contribute regularly and effectively to the online discussions.
- 4) complete all work on time and to the very best of your ability.

Ogden Student Course Attendance Statement

The faculty and staff of Ogden College of Science and Engineering are committed to providing you with learning experiences and opportunities. You must assume ownership of your education and be an active participant in the classroom and laboratory to take advantage of these opportunities. Active participation requires you to attend. Scientific studies have shown that attendance during scheduled classroom and laboratory meetings is directly correlated to your performance on assignments and exams and the potential to earn higher grades. Additionally, if you do not regularly attend class, you are missing important information about course topics, due dates, and assignment details that are crucial to your success in the course. Therefore, as a student enrolled in an Ogden course, you are expected to attend every class meeting and to inform your instructor regarding the reasons for any absences as soon as practical. Your instructor may incorporate class attendance/participation as part of the grading criteria.

Instructor Feedback

In general, I will post weekly grades no later than Wednesday following the end of the class week. I tend to comment little if you are doing well (>80%) and comment more if you are not (< 80%). However, at any time if you have questions about any comments and/or grades, please contact me within three or four days at most while the issues are still fresh in both our minds. This will help to iron any issues out as soon as possible.

In the event a Blackboard grading rubric is used, that is your feedback. Again, if you have additional questions, contact me as soon as possible.

Also, if I mistakenly note you as missing any assignments and you did submit them, please immediately let me know the time and date you posted. I will be very, very happy to download the post and correct my records. I will not make changes to grades after one week of posting.

Non-Graded Assignments

Some activities that you will complete during the course are ungraded or carry no point value (like reading assignments). However, it is very important that you complete these activities. Non-completion of these activities may negatively impact your graded work.

Incompletes

All incomplete requests must follow school guidelines. See the University catalog.

Extra Credit

There is no extra credit or make-up work as the class assignments reflect what is required for successful completion of this course.

Academic Standards

I expect all students to support the same respect for individuals, commitment to issue and problem resolution, and open communication and feedback as in any learning environment.

Specifically, all students are expected to:

- Accept responsibility and accountability for all use actions and content posted to any online classroom, public meeting, or personal inbox (email).
- Maintain the same ethical standards expected in a collaborative, academic environment.
- Demonstrate respect for all faculty, students, and staff regardless of age, race, gender, religion, national origin, veteran's status, disability, or sexual orientation.

Honesty

I highly value academic honesty. A student must always submit work that represents his or her original words or ideas. If any words or ideas are used that do not represent the student's original words or ideas, then the student must cite all relevant sources. The student should also make it clear the extent to which such sources are used.

Words or ideas that require citation include, but are not limited to, all hardcopy or electronic publications, whether copyrighted or not and all verbal or visual communication when the content of such communication clearly originates from an identifiable source.

All submissions to any public meeting or private mailbox fall within the scope of words and ideas that require citations if used by someone other than the original author.

Academic dishonesty in an Online learning environment could involve the following:

- Having a tutor or friend complete a portion of your assignments
- Having a reviewer make extensive revisions to an assignment
- Copying work submitted by another student to a public class meeting
- Using information from on-line information services without proper citation

Any of these practices could result in charges of academic dishonesty. Sanctions range from failing assignments or class grades to expulsion.

I consider academic honesty a very serious issue. I will fail students that I discover are not adhering to the above guidelines.

Class Navigation

Go to <https://wku.blackboard.com/> and follow the login instructions (usually available by the first day of class). This site will be the primary means for quizzes, grades, announcements, exam and homework scores, reading materials, discussions, and other supplemental course information that you will need. Please be sure and check this site regularly.

Computer Access

This class requires each student to make use of several software packages, various other software tools, and the Internet. All required resources are available either in the general Student Computer Labs across campus, on WKU Extended campuses, and typically, at public libraries. Lack of hardware, software, and Internet connectivity at home to complete any assignment is not an acceptable reason for not completing work. You may work from any location you prefer (home, work, etc...), but you will need access to MS Office software.

Technology Issues

School servers are unavailable from time-to-time. Accordingly, I will accept e-mailed assignments to my personal mailbox for time-stamping purposes only. However, once Blackboard is available to you, in order to receive a grade, the assignment must be posted to the appropriate submission area.

Also, from time to time the Blackboard system will lock up during a quiz or exam. If this happens, please contact me as soon as possible. I can only reset the exam, which means you will have to take it over (this includes final exams). If you wait until the last minute to take an exam, you may not be able to reset due to time limitations.

For comments/complaints about technology issues (for example, Blackboard exam problems), please contact the Office of the Chief Information Technology Officer (270745-2243).

Late Assignments

Due to the nature of this course and based upon my teaching experience, it is critical that you are timely in submitting the assignments. Since all assignments are made available before they are due, **no late work will be accepted for any reason**. Again, no late work will be accepted for any reason. Please do not wait until the last minute to do your assignments; no late work will be accepted for any reason.

Cancellations

If you are dropped for any reason (lack of payment, etc.), your access to Blackboard may be terminated. In this event, you will **NOT** be permitted to make up on-line course assignments/activities during the time you lost access to Blackboard.

Grievance Process

If you are unhappy with any aspect of the course, please contact me via email with a detailed explanation of the problem. I will do my best to help resolve the issue. If you are still unsatisfied, please contact the program coordinator, Dr. Mark Revels, at mark.revels@wku.edu.

Schedule Exceptions

I will not approve of any schedule exceptions.

WKU Covid-19 Mask Statement

Out of respect for the health and safety of the WKU community and in adherence with the CDC guidelines, the University requires that a cloth face covering (reusable or disposable) that covers both the nose and mouth must be worn at all times when in public areas within all buildings. Students must properly wear masks face coverings while in class regardless of the room size or the nature of the classroom activities. Students who fail to wear a face-covering mask as required will be in violation of the WKU Student Code of Conduct and will be asked to comply or will face disciplinary action, including possible dismissal from the University. Accommodations to masks face coverings must be determined by the Student Accessibility Resource Center and documented before a student may attend class.

Title IX Misconduct/Assault Statement

Western Kentucky University (WKU) is committed to supporting faculty, staff, and students by upholding WKU's Title IX Sexual Misconduct/Assault Policy (#0.2070) at <https://wku.edu/eoo/documents/titleix/wkutitleixpolicyandgrievanceprocedure.pdf> and Discrimination and Harassment Policy (#0.2040) at https://wku.edu/policies/hr_policies/2040_discrimination_harassment_policy.pdf.

Under these policies, discrimination, harassment and/or sexual misconduct based on sex/gender are prohibited. If you experience an incident of sex/gender-based discrimination, harassment and/or sexual misconduct, you are encouraged to report it to the Title IX Coordinator, Andrea Anderson, 270-745-5398 or Title IX Investigators, Michael Crowe, 270-745-5429 or Joshua Hayes, 270-745-5121.

Please note that while you may report an incident of sex/gender-based discrimination, harassment and/or sexual misconduct to a faculty member, WKU faculty are

“Responsible Employees” of the University and **MUST** report what you share to WKU’s Title IX Coordinator or Title IX Investigator. If you would like to speak with someone who may be able to afford you confidentiality, you may contact WKU’s Counseling and Testing Center at 270-745-3159.

ADA Accommodation Statement

In compliance with university policy, students with disabilities who require academic and/or auxiliary accommodations for this course must contact the Student Accessibility Resource Center located in Downing Student Union, 1074. SARC can be reached by phone number at 270-7455004 [270-745-3030 TTY] or via email at sarc.connect@wku.edu . Please do not request accommodation directly from the professor or instructor without a faculty notification letter (FNL) from The Student Accessibility Resource Center.

****Instructor reserves the right to change syllabus as needed during the course****